Dear FHR Agents,

We have a new contract in place for checking phone numbers against the “Do Not Call” list’s. Please follow these instructions to get you started and keep us all compliant.

1. Visit the web site: [www.dncsolution.com](http://www.dncsolution.com)
2. Login using the **user name**: futurehomedefault and the **Password**: agent
3. You will be asked to enter your information and choose a new login/password.
4. After that you should be prompted to take the training ; **DO THIS!**
5. The training will have a short test of 10 questions that you need to pass before using. (you can retake if needed.)
6. Please pay attention to this rule as well: If someone you called asks you not to call any more, you **MUST EMAIL ME THE PHONE # OF THIS PERSON** so I can place them on our internal list.
7. You may check any # in the following area codes: 352, 407, 727, 813, 941
8. If you lose your password, please email the support team from that web site.
9. If you need help getting started, please call Jim Schanz 727-417-9696.

Thank you all for your cooperation on this.