



Dear \_\_\_\_\_ Date: \_\_\_\_\_

We have worked together over the past several weeks or months on a project of utmost importance to you—your home. We value your insights as to the services our team provided. To help us serve you and your friends better, please take a few minutes to complete the following survey. If you wish to talk with us about anything, please call. Our card(s) and a self-addressed, stamped return envelope are enclosed.

Also, may we use any of your comments in our promotional materials? (Initials)  Yes \_\_\_  No

Client Satisfaction Survey										
Question	Rating Scale									
	☹									☺
1. How well did we deliver what we promised? <b>Comment:</b>	1	2	3	4	5	6	7	8	9	10
2. How accessible were we when you needed to contact us? <b>Comment:</b>	1	2	3	4	5	6	7	8	9	10
3. How well did we listen to you? <b>Comment:</b>	1	2	3	4	5	6	7	8	9	10
4. How willing would you be to recommend us? <b>Comment:</b>	1	2	3	4	5	6	7	8	9	10
5. How would you rate the quality of our service? <b>Comment:</b>	1	2	3	4	5	6	7	8	9	10
6. If you were in charge of our business, what one thing would you change?										
7. What is one thing we could add to our service to make it a 10+?										
8. How could we do a better job of serving you?										
<b>Additional Comments:</b>										

*Thank You for your time!*